

SERVICE FEES

Not all fees are listed. Questions? Send us an email office@siuc.org.

Origination Fee	\$35/\$20	One-time nonrefundable and nontransferable fee for establishing a service account by location. Water & Sewer/Vacant Lot
Temporary Cut On/Off Fee-Nonemergency	\$25 \$150	Normal business hours Night/Weekend/Holiday
Availability Fees	\$80 \$80	Annual Water Availability Fee charged to owners of unimproved lot. Annual Sewer Availability Fee charged to owners of unimproved lot.
Late Payment Fee	\$10	Fee for payments received after the due date.
Returned Payment Fee	\$30	Fee for returned checks or ACH bank drafts.
Notification Fee	\$35 \$50	Fee for notification of past due account prior to disconnection. 1st Notice fee. Subsequent notices within a 12-month period.
Water Reconnect Fee	\$85	Fee for restoration of water service after termination due to nonpayment.
Sewer Reconnect Fee	\$85	Fee for restoration of sewer service after termination due to nonpayment when Elder valve previously installed.
Sewer Disconnection Fee	\$600	One-time flat fee charged for the installation of a wastewater Elder valve on a sewer only disconnection for nonpayment.
Security Deposit	\$150	Refundable deposit charged to accounts outside the Town of Seabrook Island OR within Town after disconnection for nonpayment.
Renter Deposit	\$250	Refundable deposit charged for renter accounts within Town of Seabrook.
Meter Replacement & Test Fee	\$75	Fee for testing and replacing a water meter at a customer's request. If the meter is deemed defective, the fee is waived.
Revisit/Service Call Fee	\$40	Charged for requests to reread a meter or other return visit requests. Waived at SIUC error.

Bills are issued on the last day of the month; payment is due on the 25th of the following month.

Payment Options:

1. Auto Draft from your checking account; available at siuc.org or call the office.
2. Pay online at: siuc.org
3. Mail to: 130 Gardeners Circle PMB 635, Johns Island, SC 29455. Be sure to allow time for check to travel to our mailbox. Credit is given on the date the payment is received.
4. Payment Drop Box before gate of Operations Center 2902A Seabrook Island Road.

Payments are not accepted in person or by phone.

Customer Service & Billing Inquiries: 843.868.9008 | Monday - Friday, 9am-4pm